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Sent:9/29/2009 6:09 PM.

To: [-] Gary E Smith/=TMS/Toyota@Toyota.

Cc: [-] .

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Subject: Floor Mat Communication.

Is this OK?

The following is in response to the recent Floor Mat Consumer Safety Advisory:

The driver side floor mats in all PQ&SS Evaluation Fleet vehicles will remain in the vehicle with the understanding that each driver is responsible to ensure the mat is properly installed and attached to the retaining hooks in a secure manner.

DO NOT operate any vehicles with the floor mat flipped over with the bottom side up.

DO NOT install another floor mat on top of an existing driver's floor mat.

If you are currently assigned a vehicle that has all-weather mats installed, please remove the driver side floor mat immediately and let me know so replacement carpet mats can be ordered and installed at the Vehicle Service Center in a timely manner.

If you have not already done so, please take some time to review the Floor Mat Consumer Safety Advisory and make yourself fully aware of the necessary actions you (or another family member, friend or loved one) should take in the event your accelerator pedal becomes stuck due to floor mat interference.

Thank you for your continued cooperation.

Darren